

Due to the recent natural disasters, we will allow Illinois customers in federally-declared disaster counties extra time to pay premiums.

- All premiums due between June 10<sup>th</sup> and August 18<sup>th</sup> are now due August 18, 2008.
- No coverage will be terminated for lack of premium due June 10<sup>th</sup> to August 18<sup>th</sup>.
- Any coverage terminated for lack of premium on and after June 10, 2008, will be reinstated if premium is received by August 18, 2008.
- Also, any other provision of the contract that imposes a time limit for the customer to perform any act will be extended by an additional 60 days, not to exceed a due date of August 18, 2008.

*Availability of the Illinois Division of Insurance*

You may file a complaint regarding any disaster-related dispute or issue.

- Call the Division's toll-free complaint hotline at 866-445-5364, or
- File a complaint online at:  
<http://www.idfpr.com/doi/Complaints/Complaints.asp>